From The Campaign Chair and Executive Director

Thank you to our Corporate and Patron friends who joined with more than 70,000 individual donors to ensure the Catholic community fulfills its mission of providing care and outreach to those most in need. ShareLife’s Corporate and Patron campaign funds 32 social service agencies which provide services with an “open door” policy serving all who seek help regardless of religious affiliation or belief. More than 90 cents of every dollar raised is directed to those agencies.

The 2013 Corporate Campaign results were up over the year before, with more than 83% of Corporate and 87% of Patron donors renewing or increasing their support of ShareLife’s work. In both categories the renewal rate for lead donors was 100% for which we are grateful.

With confidence inspired by long term generous donors and a matching gift from an anonymous donor, ShareLife was able to increase the allocation to our social service agencies by $690,000. The increased allocation supported the launch of new walk-in counselling clinics, enhanced counselling for new mothers and new Canadians, and encouraged the sharing of services helping agencies do more together, rather than with less.

In the past year more than 96,000 individuals and families received direct benefit from ShareLife through more than 354,000 agency service contacts, supported by 216,424 volunteer hours. ShareLife supports member agencies by providing core funding which allows agencies to confidently deliver services while strategically planning to address new challenges.

We have worked with member agencies to enhance reporting so we better understand the impact of their work and the emerging needs of those they serve. Through this effort we are reminded there are no quick fixes. We are moved as we read agency statistics and hear their stories about increased mental health issues, lack of affordable housing, seniors living in isolation, and families crushed by domestic violence.

In the coming year we will strive to build stronger relationships with existing supporters by better communicating the work of our agencies and the issues they are addressing. When doing this we will seek their advice and assistance in providing introductions to potential supporters. We must broaden our base of Corporate, Patron and Foundation support to meet the needs of the many who seek the help of the Catholic community.

Your generosity has brought hope to so many in need. Please review the following pages to see the list of funded agencies and read the inspiring stories of those who have benefited from your support. Together, through acts of mercy and compassion we work wonders!

Anna Rossetti
Campaign Chair
ShareLife Corporate Campaign

Arthur Peters
Executive Director
ShareLife
ShareLife’s thirty-two social service member agencies report annually on the services they provide, the challenges they face and the emerging needs seen in their communities. ShareLife, in co-operation with Catholic Charities, has increased the depth of information we gather so we can provide our supporters with a greater understanding of the issues faced by our agencies as well as those they serve. The key operational issues challenging many of our agencies include doing more with less, increased demand for services and retaining critical staff resources.

Doing more with less

Overwhelmingly, ShareLife agencies report they are being called upon to provide more services with less resources. One Catholic Family Service agency reports, “Consistent with the past two years, our service demands have continued to escalate, in the face of no increase in government funding.” Another indicates they have experienced three successive years of funding reductions from their main funder, a government agency. Finally, a third agency describes their efforts on doing more with less. “We have done exceptionally well with regards to finding cost-saving measures; however, at this point, there are little expenses to be recovered forcing the issue of possibly having to cut staff resources or programs.”

Increased demand for services

At the very time that agency resources are being limited, the demand for services is growing. Agencies are facing increased requests to address family conflict, mental health, relationship issues, food security, unemployment, access to affordable housing, and domestic violence. Most people who seek counselling struggle for a long time before asking for help and by the time they do reach out, they often discover long waiting lists. An agency Executive Director reports “We struggle with being able to adequately respond to the demand for our services and clients often experience a 6 month wait for individual, couple and family counselling services. During the wait, situations can deteriorate and escalate, which could have been prevented had clients been able to receive support in a more timely manner.”

Retaining critical staff resources

As agencies struggle to respond to increasing needs in their communities, more senior staff attention is being diverted to the recruitment, hiring and training of new staff. A Catholic Family Services agency reports that “…salaries have fallen considerably behind and have reached a point where we are no longer able to attract staff to fill vacancies. Current staff are clearly indicating that this is the number one priority for our agency to address.” Another agency Executive Director indicated their agency staff have not had a salary increase in three years.
Reports from ShareLife funded agencies show that they address social issues that are key to family wellbeing, worker productivity and healthy communities.

**Mental Health**

Many ShareLife funded agencies report mental health as their most prevalent issue. “Mental health awareness campaigns have been very effective. People are becoming more and more comfortable talking about the fact they are struggling. Unfortunately, there has not been an increase in services to respond to the reported need” reports one agency. The Canadian Mental Health Association states that 20% of Canadians will experience mental illness in their lifetime. While increasingly mental health can be effectively treated, only about 49% of those suffering from depression or anxiety see a doctor.

**Safe Affordable Housing**

Whether it is youth, new immigrants, seniors or those struggling with addiction, safe affordable housing is a challenge for all. One agency comments “the fastest route to poverty for women and children is through divorce.” With a divorce rate approaching 40%, many women with children seeking to rebuild their foundation struggle to find affordable, clean housing in safe neighbourhoods. For most, the first step is transitional housing, which many of our agencies address either through actual interim housing, counselling or referral support.

**Food Security**

Many of those living on the margins cope each day with a number of complex issues. For example, a person seeking work needs stable housing, however, rent consumes most of their paycheck and regular nutritious meals become a luxury. The spiral of poverty destroys many lives. Increasingly, agencies supplement their counselling services with access to emergency food supplies.

**Isolation**

The combination of increasing mental health issues and lack of affordable housing pushes many of the most vulnerable to the fringes. One agency that specializes in helping seniors notes that many of their clients don’t have the support of a social network and often live at or below the poverty line, and as such are unable to afford nutritious food, recreational or community based programs. Furthermore, living conditions often include safety and hygiene concerns, such as bedbugs and mice, which make it hard to place volunteers. Hence, volunteers not only receive training in elder abuse but also how to identify bedbug infestation.

**Domestic violence**

National statistics indicate that a woman is murdered by a current or former partner every six days. It is further estimated that only 25% of domestic violence victims identify current or former offending partners to the police. Most of the Catholic Family Services agencies have programming to address domestic violence. In addition, Catholic Cross-Cultural Services provides both crisis and counselling service to immigrant women and their children, helping them to live without fear and abuse as they integrate into a new life in Canada.
Domestic violence is a common problem that crosses age, gender and cultural backgrounds. Half of the callers to one family service agency identified experiencing emotional, physical or psychological abuse. Last year, over 5,000 unique clients participated in counseling programs at ShareLife agencies so they could find comfort and security. Catholic Family Service agencies also dealt directly with over 1,400 child and youth cases last year, helping to break the cycle of violence and address relationship issues in their young lives.

Reconnecting with family at Catholic Community Services of York Region

Bill, age 18, says “I have learned a lot about myself and how to deal with my anxiety and enjoy my life a bit more.” Catholic Community Services of York Region (CCSYR) has been providing 33 years of caring counselling to over 7,000 individuals, couples and families. Their Newcomer Women’s Support Group has also provided services in different languages to over 400 women over the past four years. Jean, a recent participant, shares “I have enjoyed the company and friendship of a lot of beautiful women who share their experiences, opinions and bring a lot of problem solving skills to the group.”

The Reconnecting Fathers Program at CCSYR is in its fifth year of providing professional help to over 250 people. George, a 38 year-old divorced father participating in the program says “I learned a great deal of perspective on how my child is feeling and what questions to ask about our relationship. I now have a better bond with my child. I have also got a new perspective on how my ex feels and how to communicate better with her.”

Catholic Family Services of Simcoe County – Feeling Safe Again

Sarah from Simcoe County reminded us that none of us knows when tragedy will knock at our door. After a two year fight with Leukemia, Sarah’s husband lost his battle and passed away. Not long after, her daughter lapsed into depression. Sarah’s family needed help and they needed it right away. “I truly thank God, that Catholic Family Services of Simcoe County were available to help us through our crisis.”

From the first counselling session Sarah’s daughter was able to off load some of the great burden she was struggling with. There were at least three other sessions before things turned around. Sarah, her children and thousands of others here in the Greater Toronto Area and South Simcoe thank ShareLife for making a positive difference in their lives.
People with Special Needs

Developmentally challenged people are now living into their 70’s and even 80’s, outliving their parents and caregivers. Last year, ShareLife agencies provided outreach programs for more than 1,800 people with special needs, with nearly 160 people receiving more intensive residential care as required.

Offering Value to the Whole Community

ShareLife is dedicated to addressing special needs in our community by improving communication and relationships between deaf and hearing family members. Silent Voice, a ShareLife-supported agency in Toronto, served over 600 deaf adults, youth, children, and their families in a sign language environment last year. Silent Voice is an agency grounded in Catholic values offering services to the whole community while respecting the dignity and worth of all people.

Mike started as a summer camp counselor at Silent Voice and became Program Director ten years ago. The mandate at Silent Voice is to encourage all staff and children to sign using the ASL (American Sign Language) to enhance communication amongst the children. Children are encouraged to sign all the time with a “voice–off” policy so to equal the playing field, as it were, in order to enhance self-esteem. Children at all levels participate in age-appropriate group games in the park, playground and in-door gym. Here they feel empowered and free to express themselves in a welcoming environment. “The support you provide as donors is vital because the children come from difficult backgrounds,” says Mike, “When they come to camp they feel privileged and are free and empowered to develop and be all that they can be. Thank you for the positive difference you make in their lives!”

The Best of Friends

MacKenzie and Joelle are the best of friends and have fun together at Silent Voice summer camp. There they know it’s important to sign so they can more fully understand each other. The girls have attended hearing camps but prefer deaf camp because of the ease of communication and understanding. Originally from E.C. Drury, a deaf school in Milton where the “mascots are beavers”, they enjoy playing basketball and baseball with their other school friends. At Silent Voice, they love to swim, jump on trampolines, make crafts, play octopus, and soccer.

Mary Centre
www.marycentre.com
St. Michael’s Homes/Matt Talbot House
www.stmichaelshomes.org
Our Place Community of Hope
www.ourplacecommunityofhope.com
St. Bernadette’s Family Resource Centre
www.stbernadettesfrc.org
St. Elizabeth Health Care
www.saintelizabeth.com
Silent Voice Canada
www.silentvoice.ca
Street Haven at the Crossroads
www.streethaven.com
Research has shown that pregnant teens are at greater risk of physical, psychosocial and financial problems. The financial implications of teen motherhood are also significant for the health care system. On average, in Toronto, there are over 3,000 pregnancies each year among 15-19 year old women. ShareLife agencies helped more than 600 individuals last year by providing counselling and outreach programs, creating a brighter and healthier future for them and their newborn babies.

Confidence to Face the Future

Maryam was 16 years old and pregnant, arriving in Canada with only her boyfriend and no other family support. Shortly after that, her boyfriend left her all alone, scared, pregnant and depressed, not knowing what to do. She heard about the Rose of Durham through a counsellor, where she was welcomed with open and loving arms. Maryam was introduced to kind and helpful people who found daycare for her newborn baby, and provided finances for rent, groceries and other living expenses. Alone and new to Canada, Maryam embraced the Rose of Durham as her new family. Her goal is to finish secondary school and attend college to be a medical lab technician. She also wants to be a great role model for her daughter. Maryam now plans to improve her language skills and do what it takes to reach her future goals in life. She says, “The Rose of Durham has wonderful staff members who have provided a safe haven for young mothers like me. Thanks to the Rose of Durham, I now have the confidence that I can achieve anything in my life.”

Feeling Safe Again

When Jessica was in her third trimester of pregnancy at just 15 years of age, she came to Rosalie Hall to inquire about their school program. As soon as she came through the door to register, she felt safe, respected and at home. The staff welcomed Jessica with open arms, and so did the fellow students. When she returned to Rosalie Hall after giving birth in January 2012, she became part of the daily school program. “At first, I was very shy and embarrassed, but my fears were quickly put to rest, once I realized that all the other students were in similar situations” Jessica recalls, “I quickly adjusted to the routine of the school and felt like I became more comfortable with myself, being a teenage mother. My self-esteem drastically improved, along with my parenting skills, my academics and my punctuality.”
Community and residential eldercare are becoming increasingly critical elements of our social service landscape. Everyone benefits when seniors are able to live full, independent lives, engaged in the community around them. Research shows that in less than 20 years the number of people 85 and over is projected to be 85% greater than it was a decade ago. It is vital that all of these people are treated with dignity and respect as they live through the twilight of their lives. Last year, ShareLife agencies served nearly 1,800 seniors through community outreach and residential care programs.

Special Volunteer Opportunities for Friendly Visitors

The Society of Sharing’s volunteer care program saves the health care system and the community $225,000 in market value salaries. Society of Sharing provided full care services to over 400 seniors and people with disabilities last year. This included volunteer assistance for recreation, friendly visiting, telephone reassurance programs, and escorting residents and patients to appointments.

Doris is a recently retired teacher and care worker who wanted to volunteer through her local parish. An opportunity arose shortly thereafter and she was recommended to the Society of Sharing. Here she was matched with Helen, a blind 84-year-old artist who needed a friendly visitor to help with shopping and her computer.

“Society of Sharing is great... a small agency that provides wonderful volunteers for friendly visiting,” says Helen. “I love the work they do and the friendship and support I receive.”

Helen looks forward to friendly visits and assistance from Doris. As well, the warm companionship that has developed and is enjoyed between the volunteer and client has been very special.
Last year, ShareLife agencies provided settlement, advocacy and education programs for more than 40,000 immigrants and refugees to the GTA. Of the more than 1 million foreign-born people who arrived in Canada between 2001 and 2006, more than 40% live in the Greater Toronto Area. As a result, nearly 11% of our school system consists of recently arrived residents and over half of the total student population speak a non-official language most often at home.

Emerging Cross-Cultural Needs

Catholic Cross-Cultural Services is dealing with the unmet mental health needs of newcomers. Repeated research has proven that the process of immigrating creates such stress that a large number of immigrants and refugees experience mental health problems, often within their first year of settling into a new country. In addition, there are few culturally and linguistically appropriate mental health services. Catholic Cross-Cultural Services is currently seeking the funding required to hire a linguistically and culturally appropriate Mental Health Counsellor to help meet these needs.

Welcome to the Hermez Family!

The Office for Refugees has been actively involved in the lives of refugee families seeking a new start. After living as refugees for over 10 years, the Hermez family has begun a new life in Canada this year. The sponsorship process began in their native country of Lebanon over two and a half years ago.

While they were waiting for sponsorship, Mrs. Hermes’ health deteriorated as she was bed-ridden and in great need of medical attention. Amidst the bombing in Beirut that took place near one of the son’s workplaces, and unemployment for four family members, the situation looked hopeless. This refugee family desperately needed a fresh start with peace and stability in their lives. Finally, a sponsored relative in Toronto was able to help communicate with the family directly and together with the assistance of the Refugee Sponsorship committee, things began to move ahead.

On May 23rd of this year, we officially welcomed Mr. and Mrs. Hermez, sons Amer, Muntasser, Ivel and daughter Rita, to Canada. The family was overjoyed, grateful and optimistic, to say the least. The Refugee Sponsorship committee members met with them, offered companionship, accompanied them to appointments, set them up in their new apartment and helped them improve their English language skills. The Hermez family express a huge thank you to all who have made a difference in giving them a fresh start in Canada!
There are an estimated 65,000 homeless youth in Canada. In Toronto, as many as 10,000 young people spend some time on the street every year and studies show that homeless youth are 11 times more likely than their peers to die young. Covenant House provides services to homeless youth from 16 to 24 years of age. About 70% of the youth who use their services are in the 16 to 21 year age category where males represent two-thirds of their census. Covenant House also services a population of refugee youth who access emergency shelter and comprise about 15% of their shelter census. Another significant demographic is that from this group of youth, 35% experience mental health issues.

Reaching out to young boys who may not otherwise have the opportunity to enjoy a camping experience is another focus of ShareLife-supported agencies. Camp Ozanam operates from the Woodland Trails Boy Scout Camp on Kennedy Road in York Region. Camp runs the month of August, inviting over 600 boys age 5-15 from families experiencing financial or domestic challenges to the week-long camp.

Taking a Leap of Faith at Camp Ozanam

When Evan came to camp nine years ago, he was a very shy little boy looking for new friends. He grew up in a challenging home environment and making new acquaintances was not that easy for him. At Camp Ozanam, Evan found the acceptance and friendship he was looking for, and after he developed some confidence, adjusted to his new camp home.

“Over the years, I felt right at home coming here, playing games, making new friends, having fun and enjoying good food. The counsellors were great and I was allowed to make mistakes,” shares Evan. “Now I want to be a counsellor in training because I want make connections with the boys by showing kindness, respect and generally making people happy. I see the job of positively influencing young boys for a short period of time as very important. I believe it will be rewarding for both counsellors and campers.”
### Corporate Donors

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| **Maverick ($100,000 +)** | BMO Financial Group  
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                      | RBC Foundation  
                      | Scotiabank |
| **Transformer ($50,000 - $99,999)** | F.K. Morrow Foundation  
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*Thank you also to those companies that chose to remain anonymous.*
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*Thank you also to those Patrons who chose to remain anonymous.*
On June 10, 2013, over 120 golfers gathered together for a fun (albeit wet) day of golf at Markland Wood Golf Club in Etobicoke. Despite the rainy weather, organizers and guests were delighted with the success of the ShareLife Corporate Golf Tournament, which featured great golf and dinner, a silent auction and amazing prizes.

Net proceeds from the day reached more than $51,000, which is a significant accomplishment, given the challenging corporate economic climate these days.

We want to extend special thanks to Miller Thomson LLP, PricewaterhouseCoopers LLP, CCS, Laser Reproduction, Toronto Digital Imaging, Abundance Naturally, HUB International HKMB Limited, and Morneau Shepell Ltd. for their continued sponsorship and support of this signature event in support of ShareLife. We also want to thank our many activity and tee sponsors.

Our keynote speaker, Tony Pigott, Global CEO of JWT Ethos, delivered an inspiring and heartfelt address that featured the significance of the work we do as a charitable organization as we assist those in need. We want to thank the suppliers from Ace Tournament Services, Colony Ford, Vineland and the Canadian Memorial Chiropractic College.

Since 1996, we have raised over $1.2 million dollars to make a positive difference in the lives of those less fortunate in our community! Revenue from the golf tournament goes directly to supporting the programs at ShareLife social service agencies - responding to the needs of marginalized people within the Archdiocese of Toronto.

We are already planning for next year’s event and we invite you to join us on Monday, June 9, 2014 at Markland Wood Golf Club as we drive toward another successful ShareLife Corporate Campaign.
Golf Tournament

Activity and Tee Sponsors

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Williams & Partners Chartered Accountants, LLP

A fun (albiet wet) day of golf
### 2013 Allocations

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<td>(416) 365-3350&lt;br&gt; Loyola Arrupe Centre for Seniors: $55,000 (<a href="http://www.loyolaarrupecentre.com">www.loyolaarrupecentre.com</a></td>
<td>(416) 765-7977&lt;br&gt; Providence Healthcare: $600,000 (<a href="http://www.providence.on.ca">www.providence.on.ca</a></td>
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<tr>
<td>Agency Support and Capacity Building</td>
<td>$859,315</td>
<td>Catholic Charities of the Archdiocese of Toronto: $859,315 (<a href="http://www.catholiccharitiestor.org">www.catholiccharitiestor.org</a></td>
<td>(416) 934-3301&lt;br&gt; Grants-In-Aid Agencies</td>
<td>$140,000 (Carmelina’s Home) Mater Dei: $20,000 (<a href="http://www.carmelinashome.com">www.carmelinashome.com</a></td>
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President, CPI Card Group - Canada Inc.

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